

E-SERVICE GENERAL TERMS AND CONDITIONS OF USE ("GTU")

1. Information about the owner of the Site

This website (<https://espositore.fieramilano.it/> , <https://allestitore.fieramilano.it/>) (hereinafter, the "Site") is owned and managed by Fiera Milano S.p.A., a company incorporated under Italian law with registered office in Milan, Piazzale Carlo Magno 1, Tax Code and Milan Trade Register number 13194800150 (hereinafter, the "Company" or "Fiera Milano").

The Company's Call Center is available on +39 02 49976822, Monday to Friday from 9:00 a.m. to 6:00 p.m., or by e-mail at eservice@fieramilano.it, or by selecting "Call Center" on the home page of the Site.

Webhosting: <https://espositore.fieramilano.it/> , <https://allestitore.fieramilano.it/>

2. Foreword

The Site is an e-commerce platform aimed at the on-line purchase and rental of a series of services and products offered by the Company to exhibitors (and their fitters) of exhibitions owned by Fiera Milano and/or hosted who have received credentials when registering for the event and when they have been notified of the booth assignment (hereinafter referred to individually as the "User" and collectively as the "Users").

Access to and use of the Site by any User, regardless of the purpose of his/her visit, whether for consultation only or purchase, are governed by these General Terms and Conditions of Use (hereinafter, the "GTU") which the User agrees to comply with. If the User does not intend to accept the GTU, the User shall not use the Site.

In case of purchase and/or rental of products and/or services present on the Site, the General Conditions of Sale and Rental as well as the Special Rental Conditions that the User necessarily accepts at the time of purchase and/or rental (available at the following link <https://espositore.fieramilano.it/> , <https://allestitore.fieramilano.it/>) will also apply.

The Company reserves the right to suspend or terminate access to the Site of a User at any time, without notice, if the Company (a) reasonably believes that these GTU and/or the General Conditions of Sale and Rental and the Special Rental Conditions and/or any other rule on the Site are violated or (b) considers it necessary to do so for security reasons.

3. Updates and changes to the GTU

The Company reserves the right to make periodic changes to the GTU.

The User acknowledges and agrees that, in case of use of the Site after the date on which the GTU have been modified, such use will be considered as an implied acceptance of the modified GTU.

It is the User's responsibility to periodically consult the GTU to verify those currently valid.

4. Access, operation of the Site and indemnity

To access the Site, the User must use the password and the access code (username) received from Fiera Milano (see below [7.1 "Password and access code storage"](#)).

The reserved Site is accessible exclusively to "registered exhibitors", i.e. those who have already booked an exhibition space for a specific event and their fitters, with reference to the duration of the same.

The User acknowledges and agrees that the use of the Site is at his/her sole risk. The Company cannot be held liable for any damage that a User may suffer as a result of such use. The Company declines any liability for indirect damage, regardless of the causes, origins and nature of the same, deriving from the use and/or non-use of the Site.

5. Information on services offered by Fiera Milano.

The Site allows Users who access it to consult the services and products offered by Fiera Milano within each event, and to rent or purchase, among the list of services provided, the one that corresponds to their needs, taking a look at the possible options available and the rates applied.

All rates shown are not inclusive of VAT.

The rates indicated on the Site are applicable exclusively to contracts concluded online.

For services not directly managed by Fiera Milano, the User will be directed to the website or to the information brochure of the individual third party providers, from whom he/she can directly purchase the shown service. It is understood that Fiera Milano is not responsible for relations between Users and third party service providers.

6. Compilation of mandatory documents

Through the online Site the User will be required to complete the documents for accessing the event in the "mandatory documents" section. These documents include, but are not limited to, statements relating to the safety of electrical and water systems and mandatory insurance forms.

7. Account

The User shall use password and access code (username) received from Fiera Milano (hereinafter, the "Account") to purchase on the Site.

The processing of data on the Site will be carried out in accordance with the Privacy Policy (available at the [link](#)).

7.1. Password and access code storage.

The User acknowledges that he/she is solely responsible for protecting the confidentiality of his/her Account and password, as well as for all actions that will be performed in his/her Account and/or with his/her password (including, by way of example, any purchase of products or services); therefore, the responsibility for maintaining the confidentiality of access information and controlling access to his/her personal Account is solely and entirely at the User's charge.

7.2. Violations and unauthorized access.

- 7.2.1. The User undertakes to inform the Company immediately in case of unauthorized use of his/her Account and/or password and will take care to log out correctly to disconnect at the end of each session.
- 7.2.2. The Company shall not be liable for any loss or damage resulting from failure to comply with these obligations.
- 7.2.3. The Company reserves the right to terminate and close the Account of a User, at any time and without notice, in the event that the Company (a) believes, in its sole discretion, that the User is using his/her Account in violation of these GTU and/or the General Conditions of Sale and Rental and Special Rental Conditions and/or any other rule provided by the Site, (b) has reason to believe that a third party is using the Account of another User without the consent of the latter, or (c) for security reasons or for reasons of maintenance of the Site.

8. Personal Data and other Data

For information regarding the processing of the User's personal data by the Company when visiting and interacting with the Site, please consult the Privacy Policy of the Site.

By filling in the mandatory documents, or when purchasing the services offered by the Company, the User is asked to provide personal data in order to pursue the purposes identified in the Privacy Policy according to art. 13 of Regulation (EU) 679/2016 [GDPR] (privacy policy).

9. Intellectual property

9.1. Site and protected content

Unless otherwise expressly stated, photographs, texts, advertising messages, images, animated and sound sequences and, in general, any and all data, information or material made available on the Site (hereinafter referred to as the "Content"), as well as the design, graphics, technological and operational layout of the Site, are protected by copyright and any other intellectual property rights of Fiera Milano and other holders of rights.

The User expressly acknowledges the above ownership of intellectual property rights and/or industrial property rights related to the Content and, therefore, agrees to use such Content only and exclusively within the limits and under the conditions of these GTU.

Reproduction on paper or computer media of the Site and the elements contained or reproduced in it is permitted on condition that such reproduction is for personal or internal use within the company, excluding any other use for advertising and/or commercial purposes.

With the exception of the reproductions allowed under the previous paragraph and in the absence of prior written authorization by Fiera Milano, any use, reproduction or modification, by any procedure or on any medium, of all or part of the Site or the Content is prohibited and constitutes an offence under art. 171 of the Italian Law 633/1941 or art. 473 of the Italian Penal Code.

The use of a hyperlink by *framing*, *inlining* or other methods of a similar nature is prohibited.

9.2. Trademarks

The User acknowledges and accepts that the name "Fiera Milano" , "espositore.fieramilano.it", and "allestitore.fieramilano.it" the logo, and related products and services are registered trademarks of which Fiera Milano S.p.A. is the exclusive licensee.

The other trademarks on the Site are used by Fiera Milano with the authorization of the respective owner or as a simple indication of products or services offered by the Company itself.

The reproduction, copying, use or affixing of said trademarks without the prior authorization of Fiera Milano or their respective owners constitutes a violation of the intellectual property rights of the Company, the companies of the group to which the Company belongs and/or its licensors.

The Company reserves the right to take action to obtain compensation of any damages in the event of infringement of the aforementioned trademarks and/or in any case of violation of its intellectual property rights.

9.3. Hyperlinks and indemnity

The Site may from time to time contain hyperlinks to other sites, web pages or third party content. The Company does not control such third party sites, web pages and content and, therefore, cannot in any case be held responsible for the accuracy, precision, correctness, security or reliability of any third party sites, web pages or content, nor can it in any way be held responsible for the content, advertising, products, services or any other information or data present on or deriving from such third party sites or web pages. Furthermore, the Company shall not be liable for any damage or loss suffered by the User as a result of his/her access to, use of or reliance on such third party sites, web pages or content.

10. General limitations on the use of the Site and User behaviour

The User is obliged to use the Internet responsibly and respecting the rights of other users of the Site and, in general, other users of the Internet.

In particular, the User, by accessing the Site, shall refrain from:

- a) sending by e-mail or transmitting by any other means unsolicited or unauthorized advertising or promotional materials, fake information, chain letters and/or emails, or any other form of unauthorized commercial solicitation;
- b) sending by e-mail or transmitting by any other means materials containing viruses or other codes, files or programs created to destroy, damage, interrupt or limit the operation of any software and/or hardware or any electronic telecommunication networks;
- c) interfering with or disrupting the operation of the Site or the servers or networks connected to the Site, or violating the requirements, procedures, rules or regulations of the networks connected to the Site;
- d) damaging or attempting to damage the use of the Site by any User, host or network, including, with no limitation, through the introduction of viruses into the Site, the voluntary overloading or saturation of the server and/or e-mail boxes or the falsification of TCP/IP protocol information or any other information forming part of the headers included in any e-mail message;
- e) making or attempting to make changes or alterations to any part of the Site;
- f) accessing data not intended for the User or accessing a server/account to which the User is not authorized to access;
- g) trying to ascertain or test the vulnerability of a system or network, or trying to breach security or authentication measures without having received authorization;
- h) usurping another person's identity;
- i) engaging in or inducing another person to engage in illegal activity or any other activity that may infringe the rights of the Company, its suppliers, partners, distributors or advertisers or any other User;
- j) circumventing or attempting to circumvent, disabling or otherwise interfering with any security element of the Site or elements that (i) prohibit or restrict the use or copying of any Protected Material or content and/or (ii) enforce limitations on the use of the Site or the content accessible on the Site;
- k) transmitting or transferring (by any means) information or software derived from the Site to foreign countries and/or to foreign citizens in violation of any national or international law or regulation;
- l) entering false and/or invented and/or fictional data;
- m) misusing the Trademarks.

The User undertakes to comply with all applicable rules and procedures relating to online conduct and acceptable content, including all applicable laws relating to the transmission of technical data.

At any time and for any reason, the Company may, at its sole discretion, implement any system that allows to discontinue and terminate, without notice, the use by the User of the Site or any service offered on the Site, if the User has behaved or the Company is afraid that he/she may behave in violation of these GTU and/or the General Conditions of Sale and Rental and Special Rental Conditions and/or any other rule on the Site. The Company reserves the right to claim damages in case of non-compliance with these GTU and/or the General Conditions of Sale and Rental and Special Rental Conditions and/or any other rule on the Site.

11. Miscellaneous.

11.1. Contract Validity

In the event that any provision of these GTU is declared invalid or ineffective due to a legislative amendment or following a ruling by a judicial authority, the remaining provisions of these GTU shall remain in full force and effect.

11.2. Governing law and competent court

These General Terms and Conditions of Use are governed by the laws of Italy.

Any dispute relating to the existence, interpretation and/or execution, termination of these GTU shall be assigned to the exclusive jurisdiction of the Court of Milan.

The GTU are available in Italian and English. The Italian version shall prevail in case of conflict between the two versions.

Pursuant to Articles 1341 and 1342 of the Italian Civil Code, the User hereby declare that he/she specifically accept the following clauses of the General Terms and Conditions of Use: Art. 3 (Updates and changes to the GTU), Art.4 (Indemnity); Art. 7.2 (Violations and unauthorized access); Art. 9.3 (Hyperlinks and indemnity), Art. 11.2 (Applicable law and competent court)

Signature_____

PRIVACY

The processing of the User's personal data is carried out by the Company for the provision of the services requested and used by the User through the Portal, under the terms indicated in the Privacy Policy in accordance with Article 13 of Regulation (EU) 679/2016 - GDPR available at the following link [following link](#) also attached to these Conditions. Further information on the processing of personal data on Fiera Milano's websites can be found in the Web Site Privacy Policy available at [following link](#) and Cookie Policy available at [following link](#).

General Terms and Conditions of Sale and E-service rental ("CGSR")

CGSR

1. Definitions.

‘Account’: the Customer's personal area that receives credentials for accessing the Site from Fiera Milano.

‘CGSR’: these general conditions of sale and rental.

‘CSR’: the special rental conditions, which mostly consist of technical-operational information that will differ according to the services to be rented.

‘Customer’: any exhibitor registered on the Site who buys or rents, at predefined rates, one or more services and/or products among those offered by the Company to exhibitors of directly organized and/or hosted exhibitions.

‘CTU’: these are the general terms of use of the E-Service at the following link <https://espositore.fieramilano.it/> <https://allestitore.fieramilano.it/>.

‘Order’: the purchase order relating to the Products and/or Services made by the Customer on the Site.

‘Party’ or ‘Parties’: the Company and/or the Customer.

‘Privacy Policy’: this document can be found at the following [link](#).

‘Product’: any product offered for payment by the Company through the Site.

‘Service’: any paid service offered by the Company on the Site.

‘Customer Service’: the Company's customer service can be contacted as indicated in art. 2 below.

‘Company’ or ‘Seller’ or ‘Fiera Milano’: the company incorporated under Italian law Fiera Milano S.p.A., with registered office in Milan, Piazzale Carlo Magno 1, Tax Code and registration number with the Milan Trade Register no. 13194800150.

‘Website’: the website: <https://espositore.fieramilano.it/>, <https://allestitore.fieramilano.it/> including the mobile version and the app (where available).

‘Terms and Conditions’: the CTU, CGSR, CSR, Privacy Policy and any other rules and/or documents on the Site.

2. Subject: CGSR online, CGSR changes and customer service contacts.

2.1 Subject.

Fiera Milano S.p.A. has activated this Site in order to make available to potential Customers a series of Products and Services that can be purchased or rented online during exhibitions organized by Fiera Milano itself or by other third-party organizers.

The purpose of these CGSR is to inform each potential Customer of the conditions and methods by which the Company carries out the sale and delivery of Products and/or the provision of Services and to define the relevant contractual rights and obligations of the Parties.

2.2. CGSR acceptance.

These CGSR must be carefully examined by the Customer before the completion of the procedure of purchasing or renting Products and/or Services through the Site.

The purchase of the services offered is governed by these CGSR and, to the extent not expressly regulated, by all applicable laws in force.

The CGSR apply, without limitation or condition, to all sales or rentals of Products and Services offered by the Company on the Site.

By submitting the online Order electronically, the Customer fully and unconditionally accepts all the Terms and Conditions of the Site.

The CGSR form an integral part of the Terms and Conditions of the Site and all additional documentation.

The Customer declares that he/she has full capacity to act and enter into a contract for the purchase or rental of Products and/or Services on the Site in accordance with these CGSR. The Company shall under no circumstances be required to verify the ability to act of visitors and Customers of the Site.

2.3 CGSR changes.

The Company reserves the right to change the CGSR at any time and without notice. The Customer is responsible for periodically checking the CGSR to see if any changes have occurred. It remains, in any case, understood that the CGSR applicable to the Order are always those accepted by the Customer at the time of placing the Order.

2.4 Customer service contacts.

The Call Center of Fiera Milano is available on +39 02 49976822, from Monday to Friday from 9:00 a.m. to 6:00 p.m., or by e-mail at eservice@fieramilano.it, or by selecting "Call Center" on the home page of the Site. For further information, you are invited to read the CTU and the privacy policy on this [link](#).

3. Stipulation and conclusion of the online contract with Fiera Milano.

Before submitting the Order online, the Customer may view the summary table containing the services ordered, the unit prices and the total plus VAT. If there are any errors, the Customer can correct his/her order by clicking on the "back" button.

By clicking on "proceed" the user confirms and submits his/her order electronically to Fiera Milano.

Once the Order has been submitted, the Customer will receive an Order confirmation e-mail containing a summary of the information already specified in the order form (information relating to the essential characteristics of the Product or Service purchased or rented as well as details of the price and the means of payment chosen, as well as links to download the Terms and Conditions in force on the date of his/her order). The Contract is deemed stipulated when the Customer receives the Order confirmation.

The Customer has to print and keep this communication and the summary documentation including the Terms and Conditions which can be consulted on his/her reserved page.

The CGSR and the other Terms and Conditions, as well as the summary of the Products and Services purchased and/or rented by the Customer remain available to the latter in the "my orders" section of the Site.

For the purchase or rental of the services directly provided by Fiera Milano, the User will be asked to read all the documentation that integrates the Contract (any special rental conditions, the information for the processing of personal data, any technical attachments, etc.) - which may be stored and/or printed, - and which, where required, the User will be invited to accept by clicking on the "I accept" button.

4. Order.

Each Order sent by the Customer implies not only acceptance of these CGSR but also acceptance of the Privacy Policy and, in general, of the Terms and Conditions and constitutes an offer to purchase and/or rent the Products and/or Services indicated in the Order.

All Orders are subject to acceptance by the Company, which reserves the right, at its sole discretion, to refuse the Order without giving reasons, for example, in the following cases:

- Orders cannot be fulfilled due to an error in the information and data provided by the Customer at the time of placing the Order (by way of example only and without limitation, because the payment card number, expiration date or security code number of the card used for payment is incorrect);
- An error has occurred on the Site relating to the Products and/or Services ordered (by way of example and without limitation, an error relating to the Price or description of the Products as shown on the Site);
- The Products and/or Services ordered are no longer available on the Site and/or in stock.

The Company also reserves the right to suspend or cancel the fulfilment of an Order and/or delivery, regardless of the nature and progress of the fulfilment, in the event of non-payment of the balance.

After placing the Order, the Customer may not cancel it, without prejudice to the right of withdrawal provided for in Article 11 below.

However, if there are any problems related to the Order completion procedure, it is advisable to contact the Call Center for a possible resolution.

5. Customer obligations and indemnities.

The Customer undertakes to pay the price of the Order within the due dates and in the manner indicated in these CGSR.

The use of the Customer's username and/or password constitutes proof of the Client's identity for the purpose of exercising the Company's right, after confirming the Order, to claim the relevant amounts.

The Customer shall indemnify and hold harmless the Company from any liability arising from the issue of incorrect tax documents due to inaccurate data provided by the same.

6. Products and services.

The offers of Products and Services presented by the Company are valid for as long as they are published on the Site and within the limits of available stocks. Products and Services may be offered at full price and/or at a discounted price, depending on the provisions of the Site.

The validity date of the offers is indicated on the Site.

The Customer declares and guarantees that the purchase and/or rental of Products and Services on the Site is intended for strictly professional use in connection with participation in the exhibition, with the exclusion of any commercial activity and/or any other use.

The Services and Products that can be purchased or rented online are provided directly by Fiera Milano, which reserves the right to use sub-contractors.

7. Illustrative images of the Products.

The Company cannot in any case guarantee an exact and precise correspondence of the image of the Product present on the Site, as the images are present on the Site for purely demonstrative purposes.

8. Price of the Products and Services.

The prices of the Products and Services do not include VAT, applicable at the time the Order is placed.

The Price shown on the Site at the time the Order is placed applies to the Services, without taking into account any changes in Price or offers made previously or subsequently.

9. Claims. Defects or non-conformities in the Products or Services.

9.1 Defects, non-conformities and damage of the Products

In case of lack of conformity of a Product, the Customer has the right to restore, without charge, the conformity of the good by repairing or replacing it. The Customer shall forfeit these rights if he/she fails to notify the Company of the lack of conformity promptly upon delivery of the Product or Service.

The Customer shall contact the Call Center of Fiera Milano to report the lack, defect, damage or non-conformity of the Products or Services to know how to repair or replace them.

9.2 Product Replacement

The Company will verify the validity of the Customer's claims. If this verification is positive, it will proceed with the restoration as provided for in paragraph 9.1. In the event that the Company is unable to repair or replace the Products, the Company will immediately inform the Customer at the e-mail address indicated at the time of purchase of the Products or Services and/or of the Customer's registration, and will propose to the Customer the reimbursement of the cost of the Product by re-crediting the relevant amount through the same payment method used by the Customer and as soon as possible.

It is understood that if, after examining the contested Products, the Company considers that the claims are unfounded, the Customer will not be entitled to a refund.

10. Payment and payment terms.

10.1 Payment means

Payment for Products and Services purchased or rented may be made in the following ways:

- Credit card;
- Bank transfer.

The Customer warrants to the Company that it has the necessary authorizations to use the payment method chosen for its Order when placing the Order. Any bank charges will be borne exclusively by the Customer, even in case of reimbursement.

Within the scope of fighting Internet frauds, information regarding the Customer's Order may be transmitted to third parties authorized by law or designated by the Company for the sole purpose of verifying the Customer's identity, the validity of the Order and the method of payment used.

10.2 Methods of payment and suspension or cancellation of the Order.

The price for rented Products or Services must be paid in full at the time of the Order.

For Services for consumption, whose quantification cannot be predetermined, payment will be made on a statement of account by the end of the Exhibition.

In the event of non-payment or late payment of the balance by the Customer, the Company reserves the right to charge default interest at the legal interest rate from the tenth working day following the date of the Order or notification of rejection of the bank payment.

11. Withdrawal for the Order of Services. Right and terms for exercising the withdrawal.

The Customer may withdraw from the Order of Services, without penalty, up to 15 days before the start date of the assembly and disassembly operations or, in any case, the early entry date possibly agreed with Fiera Milano.

Services/products for which specific terms have been agreed upon at the time of purchase are excluded.

In order to comply with the withdrawal period, the Customer has to send the communication concerning the exercise of the right of withdrawal before the expiry of the applicable period.

The Customer may withdraw by registered letter with return receipt sent to Fiera Milano Spa - SS Sempione 28 - 20017 Rho (MI) or by e-mail to eservice@fieramilano.it.

Beyond the term in which the right of withdrawal indicated above is allowed, since no right of withdrawal is granted, the Customer shall pay the full Price.

12. Responsibilities and indemnities.

The Company shall not be liable for damage, losses and costs incurred by the Customer as a result of the failure to perform the Order for reasons objectively not attributable to the Company.

The Company shall not be liable in any way whatsoever for the improper use of the Products and/or Services by the Customer and/or recipient of the Order, and in particular for the case of non-compliance with the instructions for the use of the Products and Services. The Company shall not be liable in any way for any damage caused to the Customer or to third parties as a result of such non-compliant use.

The Company shall not be liable in the event of missed revenues and profits, lost data or any other indirect damage of any nature whatsoever arising out of or in any way connected with the contracts subject to the Terms and Conditions. The Company declines all liability for direct and indirect damages, whether foreseeable or not, consequential and/or related to the use or non-use of the Site by the Customer.

If the Company is held liable for any damage suffered by the Customer in connection with the performance of the Order, in addition to the remedies already provided for and namely the repair or replacement of the Products or Services, such liability shall not exceed the amount of the price of the Product or Service paid by the Customer to the Company.

Please note that, from the date of delivery to the date of collection, the rented materials are considered to be entrusted to the exclusive care and custody of the Customer, who is therefore solely responsible for them. The Customer undertakes to store and use the rented materials with the utmost diligence, in compliance with all the clauses herein, to use them in accordance with their nature and the use for which they are typically intended. At the end of the rental contract the Customer will be obliged to return the goods in the same state in which they were delivered, under penalty of damages. The Customer also undertakes to reimburse Fiera Milano, upon presentation of an invoice, all costs and expenses, including legal ones, that he/she will be required to incur in order to obtain the fulfilment of the contractual obligations undertaken by the Customer.

Fiera Milano declines any responsibility deriving from injuries to persons and/or damage to property caused by the rented goods and the Customer undertakes to indemnify and hold Fiera Milano harmless from any claim made for any reason by third parties for any damage suffered as a result of the use of the rented equipment.

13. Intellectual property

All figurative and non-figurative trademarks, present on the Products, on the Site, images, illustrations and logos and any content on the Site (including, without limitation, the Terms and Conditions and these CGSR) are the exclusive property of the Company and/or the respective owners of intellectual property rights over them.

The total or partial reproduction, modification or use of such trademarks, illustrations, images and logos, or of any other content of the Site, for any reason and by any means, without the express written permission of the Company and/or the respective owners of intellectual property rights over them is strictly prohibited.

14. Miscellaneous.

14.1 Partial Invalidity

In the event that any provision of these CGSR is declared invalid or ineffective due to a legislative amendment or following a ruling by a competent judicial authority, the remaining provisions of these CGSR shall remain in full force and effect.

The CGSR are available in Italian and English. The Italian version shall prevail in case of conflict between the two versions.

14.2 Waiver

The circumstance that one of the Parties does not claim against the other a breach of any of the obligations contained in these CGSR, subject to compliance with any terms expressly provided for under penalty of forfeiture, shall not be deemed to be a waiver of performance of the obligation in question for the future.

14.3 Applicable law and court of jurisdiction

These CGSR and all sales of Products and Services on the Site are governed by Italian law. Any dispute relating to the validity, interpretation, performance or termination of these CGSR shall be assigned to the exclusive jurisdiction of the Court of Milan in the absence of a settlement.

Pursuant to Articles 1341 and 1342 of the Italian Civil Code, the Client hereby declares that he/she specifically accept the following clauses of the General Terms and Conditions of Use: Art. 2 2.3 (CGSR changes); Art. 5 (Customer Obligations and Indemnities); Art. 10.2 (Methods of payment and suspension or cancellation of the Order); Art. 11.1 (Withdrawal for the Order of Services. Right and terms for exercising the withdrawal); Art. 11.2 (Methods and consequences of exercising the right of withdrawal); Art. 12 (Responsibilities and indemnities), Art. 15.3 (Applicable law and court of jurisdiction)

Signature _____